

### JOIN THE VERTIV COMMUNITY OF EXPERTS

**It's all about people.** To support your success, the Academy is designed to help you invest in your greatest asset: **people.** Your customers, those who expect quick, instant, unlimited access to any service you provide, require business and technical agility, which is currently being challenged to the max.

Accelerating our learning and developing new knowledge and new skills becomes crucial to maximise our impact and the way we can support change. Even more so in today's world, characterized by high-speed changes which may become disruptive for companies if not managed correctly. The Academy accompanies you throughout change and helps you govern it. It offers you our knowledge via personalized training courses and innovative learning solutions delivered by our experts, with the ultimate aim of developing the knowledge and skills of your employees.

#### Learning Programs

We offer business-specific programs that cover our technologies, focusing on our customers' newly purchased equipment, covering a standard set of deliverables, customized with customer requirements.

#### A Solid and Science-based Methodology Successfully Applied to Training Courses

Courses are developed according to specific learning requirements in line with your company strategy. Training sessions are carefully planned to cover training needs that are mapped and prioritized with management teams. In order to enhance and maximize learning transfer, we adopt different learning methodologies depending on the course and its objectives, to essentially help our students make the most of the specific tools available for each course.

## VERTIV ACADEMY FACILITY SINGAPORE

Learn from Vertiv experts at The Academy in Singapore with its modern classrooms and training facilities and extensive training courses. The facility is a safe environment equipped with the most recent systems and also legacy products from Vertiv.

Training courses include class time and practical exercises using equipment onsite. Courses also include a comprehensive safety overview that covers best practices for safe behavior.

Upon completion, participants will receive a training certificate. Participants are urged to refresh their knowledge every 3 years to safely operate the equipment and familiarize themselves with the latest product versions.



#### Distributed Campus and Faculty to Consistently Ensure Speed and Capillarity

Our Academy courses take place in certified training centers and are delivered by accredited internal Academy trainers. When centrally delivered, courses are held at our Training Centers in:

- Singapore
- Sydney
- Shenzen, China

We can also provide training courses at partner sites or on demand through local Academy Training Centers. Discover which option is fit for you by reading this brochure.





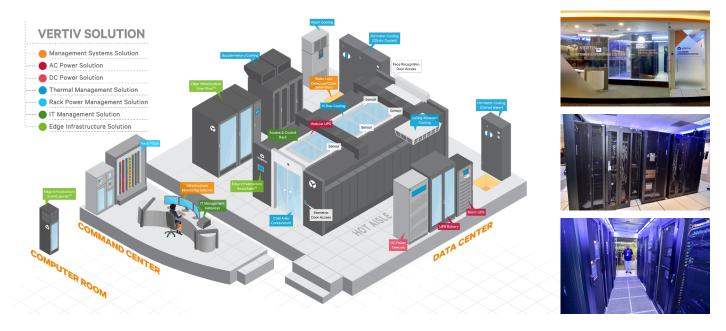
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# **VERTIV CUSTOMER EXPERIENCE CENTER IN SINGAPORE**

Vertiv's state-of-the-art Customer Experience Center, enables our partners to experience firsthand a wide variety of data center technologies, supported by constant consultation from engineering specialists.

Partners visiting the center will be able to witness pre-installation demonstrations, covering the technical performance, interoperability and efficiency of Vertiv<sup>™</sup> products under real field conditions. These processes can be experienced from the facility's control room, where real-time performance measurements and reporting will be available while providing full visibility of the demonstration area.



## **VERTIV ACADEMY CHINA CAMPUS**

Our sprawling campus in China features the latest facilities that let students play out real data center scenarios for an immersive learning experience. Each room is designed to provide in depth training on various data center areas.

